



CENTRAL NOTTS CLINICAL SERVICES JOB DESCRIPTION

JOB TITLE: PATIENT REPRESENTATIVE (NEWARK AND SHERWOOD / MANSFIELD AND ASHFIELD)

PAY: UNPAID POSITION

ROLE DESCRIPTION

The patient representative is a member of the local community representing the patients of Mansfield and Ashfield and Newark and Sherwood; with a genuine interest and commitment in ensuring Central Nottinghamshire Clinical Services provide healthcare of the highest possible standard to the local population and ensuring patients are at the heart of decision making.

THE ROLE:

- To contribute to the strategic decision making of CNCS
- To share responsibility for communicating the decisions of the Council to other groups/individuals as appropriate.
- To contribute to strategic planning and structured decision making.
- To strengthen connections with the local community, patients and patient groups to raise awareness of CNCS
- To contribute to the process of establishing the values and vision of CNCS.
- To bring an objective and clear view of the external environment particularly from a patient perspective.
- To challenge and question as appropriate
- To read, digest and make constructive views and comments on reports on a regular basis
- To fulfil a time commitment of at least 1 half day every two months

EXPERIENCE

No experience is necessary although experience of local health care services, either as a member of a user group or as a patient or as a relative/carer of patient, might be useful.

QUALITIES

- A willingness to listen to different views.
- The ability to put over (express) your points of view at council meetings with other professionals and fellow group members.
- The ability to understand the needs of the services provided by CNCS as a whole and to reach conclusions about the local needs based on facts.
- To have links with a wide group of local people who could give you their views on the local urgent and primary care services and their healthcare needs.
- Understand and respect that you will not always be able to talk to other people about some information, which you receive (confidentiality).
- The ability to keep asking questions until you feel you have enough information/explanation to understand what people are talking about.
- The interest, ability and willingness to learn about different aspects of healthcare.
- Have time available to attend meetings and to read papers about healthcare.
- A strong personal commitment to the NHS.
- Ability to understand the needs and aspirations of under-represented sections of the community.

WHAT THE JOB INVOLVES

Attendance at:

- Bi-monthly meetings
- Twice yearly time out sessions
- Occasional visits to other CNCS premises

And

- Talking to patients, healthcare professionals and other group members.
- Reading about the services provided by Central Nottinghamshire Clinical services

TIME COMMITMENT

This will be at least 1 half day bi-monthly and travel expenses will be remunerated.